



General Student Orientation Test Questions

1. While Edgar is on his way to the cafeteria, a mother with two children asks him where she can find the Neuroscience Center. Edgar has only been in the hospital for one day and does not know his way around. His best response is:
 - a. "I don't know."
 - b. "That's a good question, let me find out for you."
 - c. "You should go to the lobby and ask the information desk."
 - d. "You need to ask someone else, I'm only a student."
2. Which statement is not true about HIPAA?
 - a. HIPAA violations may include both civil and criminal penalties for the individual as well as the hospital.
 - b. Privacy is a patient's right. Medical information must be shared only with those who need to know.
 - c. All protected health information may be faxed as long as a cover page informs the recipients about confidential information.
 - d. In a semi-private area, pull the curtain around the patient's bed and lower your voice before speaking about medical information.
3. What should you do if you see someone suspicious or witness an act of violence on hospital premises?
 - a. Call your manager
 - b. Call the Operator at ext: 0
 - c. Call Security at 4911
 - d. Call Code Blue at 555
4. In case of a Code Red or Fire, please select those actions that correctly correspond to the acronym RACE:
 - a. Run Away and Clear the Exits
 - b. Run, Alarm, Clear, and Evacuate
 - c. Rescue, Alarm, Contain, and Evacuate
 - d. Rescue, Ask for help, Contain, and Extinguish
5. What should you do in case of a Code Blue?
 - a. Get the crash cart, open the airway, start ventilations with a barrier device, and call 555.
 - b. Call 555, begin chest compressions, start ventilations with a barrier device, open the airway, and yell for help.
 - c. Call 555. If a phone is not available, press the Code Blue Button or call for help. If you know CPR, open the airway, assess for breathing, and start ventilations.
 - d. Leave the victim and look for help. Ask a staff member call a code.



6. Which choice does not display cultural sensitivity and respect to your 13 year old Chinese patient.
 - a. Smile and greet the parents and the child whenever you enter the room.
 - b. Offer the family any available support services since they are not familiar with the hospital.
 - c. Ask the patient to translate to her parents since this is the easiest way to communicate.
 - d. Ask the patient and family if there are any special needs they have that are unique to their Chinese customs of which you should be aware.

7. The majority of children's accidents are preventable. All of the following are good ways to prevent accidents in the hospital, except:
 - a. Keep tools and medications out of view and away from children's reach.
 - b. Do not give children latex balloons to play with
 - c. Keep chemicals and needles in patient area only if parent is present
 - d. Do not use electrical appliances from home unless a member of Plant Operations checks the appliance.

8. Circle the statement(s) that is/are true about students' role and responsibility:
 - a. Students will be held 100% responsible for their patient assignments.
 - b. The instructor or preceptor does not need to be present when performing a procedure if the student has become competent and proficient.
 - c. Students must sign-in and sign-out each clinical day.
 - d. Professional appearance is not an expectation from students. Therefore, students may wear any clothes they choose.

9. Circle the false phrase.

Information Management is the process of obtaining, managing, and using information to improve patient outcomes and hospital-wide performance. To maintain the security of patient information:

 - a. Do not release medical information without proper consent signed by the parent or legal guardian.
 - b. Do not share or ask to share computer passwords.
 - c. Explain procedures and answer questions for the patient or their family.
 - d. Discard patient medical information in the regular trash.

10. Circle the correct statement(s):
 - a. Call Environmental Services in case of a chemical or body fluid spill on floor
 - b. Discard needles and scalpels in a red biohazardous bag.
 - c. You may report to your work area if you have an eye or skin infection. All other symptoms such as fever, vomiting, or diarrhea need to be cleared by the Employee Health Office or your private physician before heading to work.
 - d. Hand washing is necessary between patients even when gloves are worn.

